

Q2 2024-25



HERTFORDSHIRE
CCTV
PARTNERSHIP

Overview of statistics for the
Hertfordshire CCTV Partnership
Control Room Operations
For the Members of the Partnership
Stevenage, North Herts, East Herts
and Hertsmere Councils



All Reported CCTV Incidents are given a Category

Each Category can be used on its own, however some categories have Subcategories to differentiate between certain areas that may need to be reported on separately

In the next slide shows all the Categories and their subsequent Subcategories that are associated with them

Category	Subcategory
Abduction	
Alarm Activation	
	Intruder Alarm
	Personal Attack
	Monitored site
Anti Social Behaviour	
	Drunken Behaviour
	Public Order
	Affray
	Begging
	Indecency
	Littering
	Nuisance
	Disorder
Arson/Fire	
Assault	
	Rape
	Sexual Assault
	ABH
	GBH
	Robbery
Bomb Threat/Suspect Package	

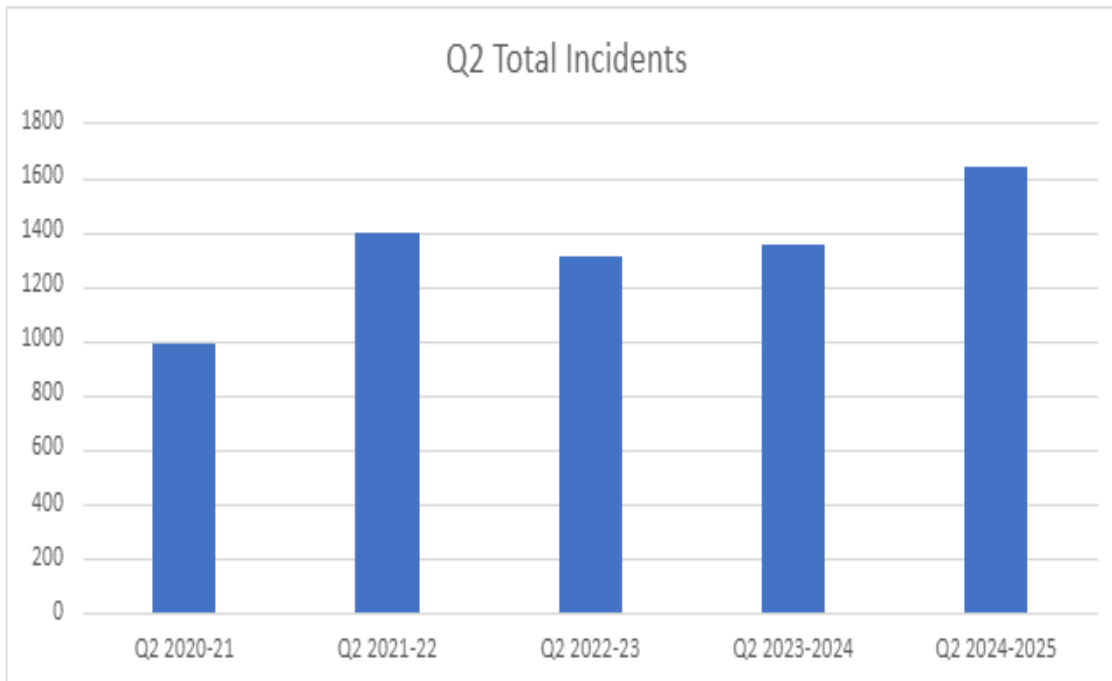
Category	Subcategory
Breach	
	Bail
	Court Order
	Curfew
	CPN
	CBO
Burglary	
	Ram Raid
Concern for Welfare	
	Missing Persons
	Injury
	Mental Health
COVID19 Related	
Criminal Damage	
Deceased	
	Murder
	Sudden Death
	Suicide
Deception/Fraud	
	Banking Protocol
	Extortion
Domestic	
	Assault
	Anti-social
Drug Related	

Category	Subcategory
Emergency Incident	
	East Herts Emergency Plan
Environmental	
	Flooding
	Damage
Fly Tipping	
Hate Crime	
	Race Related
Immigration	
Lone Worker	
	East Herts Lone Worker
Other	
Police Request	
	Operation
	RIPA
	False/abandoned 999
	Warrant or wanted
Post Event Viewing	
	Download for Police
	Download for Authority
	Public Viewing Request
Suspicious Activity	

Category	Subcategory
Theft	
	Handing Stolen Property
	Shoplifting
	Purse Dipping
Traffic Incident	
	RTC
	Broken Down Vehicle
Unauthorised Access (Trespass)	
Vehicle	
	Stolen
	Theft From
	Damage
	DUI
	ANPR activation
	No Insurance
Weapon	
	Firearms
	Knife
	Bat/Bar

Control Room Total Incident Data

- The CCTV Control Room recorded 1641 Incidents in Q2 2024-25 Relating to CCTV
- This was an increase from 1350 incidents in Q2 2023-24 and an increase from 1307 the year before

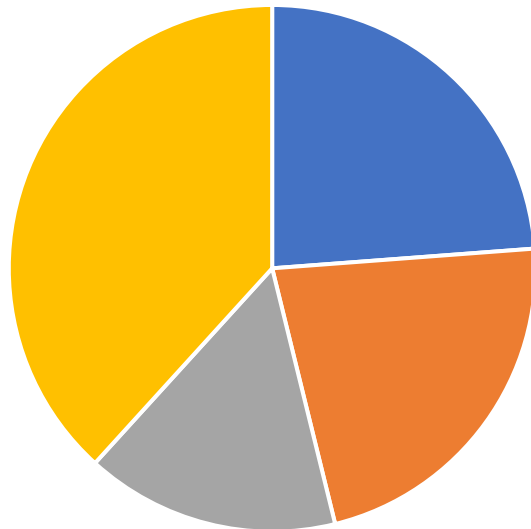


2020-2021	2021-2022	2022-2023	2023-2024	2024-2025
992	1396	1307	1350	1641

Incident Statistics By Partner

Q2 2024-2025

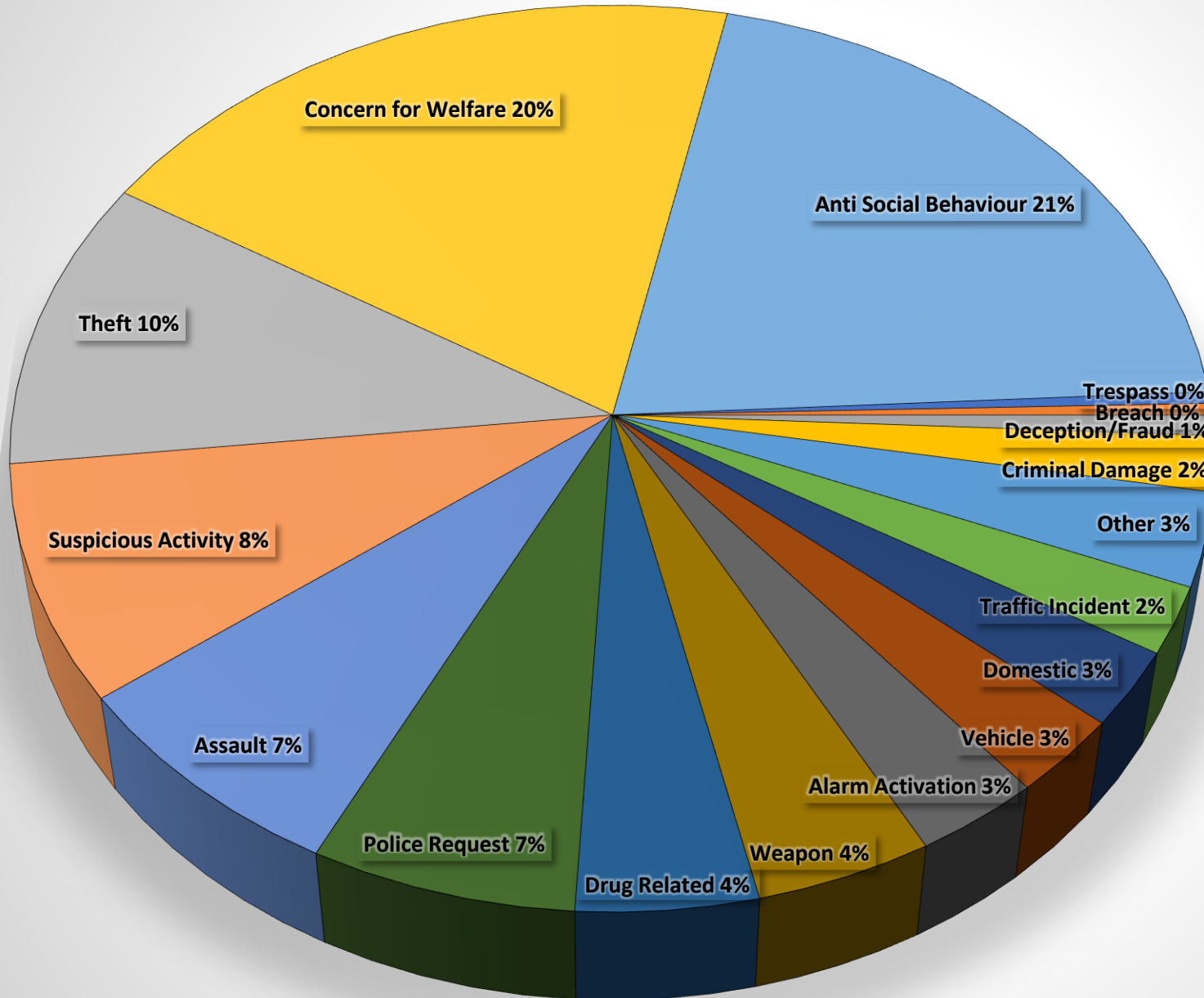
Incidents



■ North Herts ■ East Herts
■ Hertsmere ■ Stevenage

Partner	Incidents
North Herts	229
East Herts	215
Hertsmere	150
Stevenage	368

Incident Category Split All Partners Q2 2024 - 2025

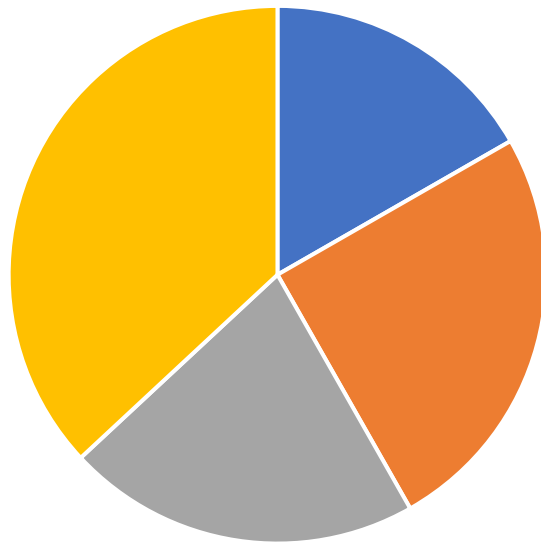


- Breach
- Trespass
- Deception/Fraud
- Criminal Damage
- Other
- Traffic Incident
- Domestic
- Vehicle
- Alarm Activation
- Weapon
- Drug Related
- Police Request
- Assault
- Suspicious Activity
- Theft
- Concern for Welfare
- Anti Social Behaviour

Footage Request Data

- The CCTV Control Room recorded a total of 371 footage requests for the CCTV Partners cameras in Quarter 2 of 2024-25

Footage Requests



■ North Herts ■ East Herts
■ Hertsmere ■ Stevenage

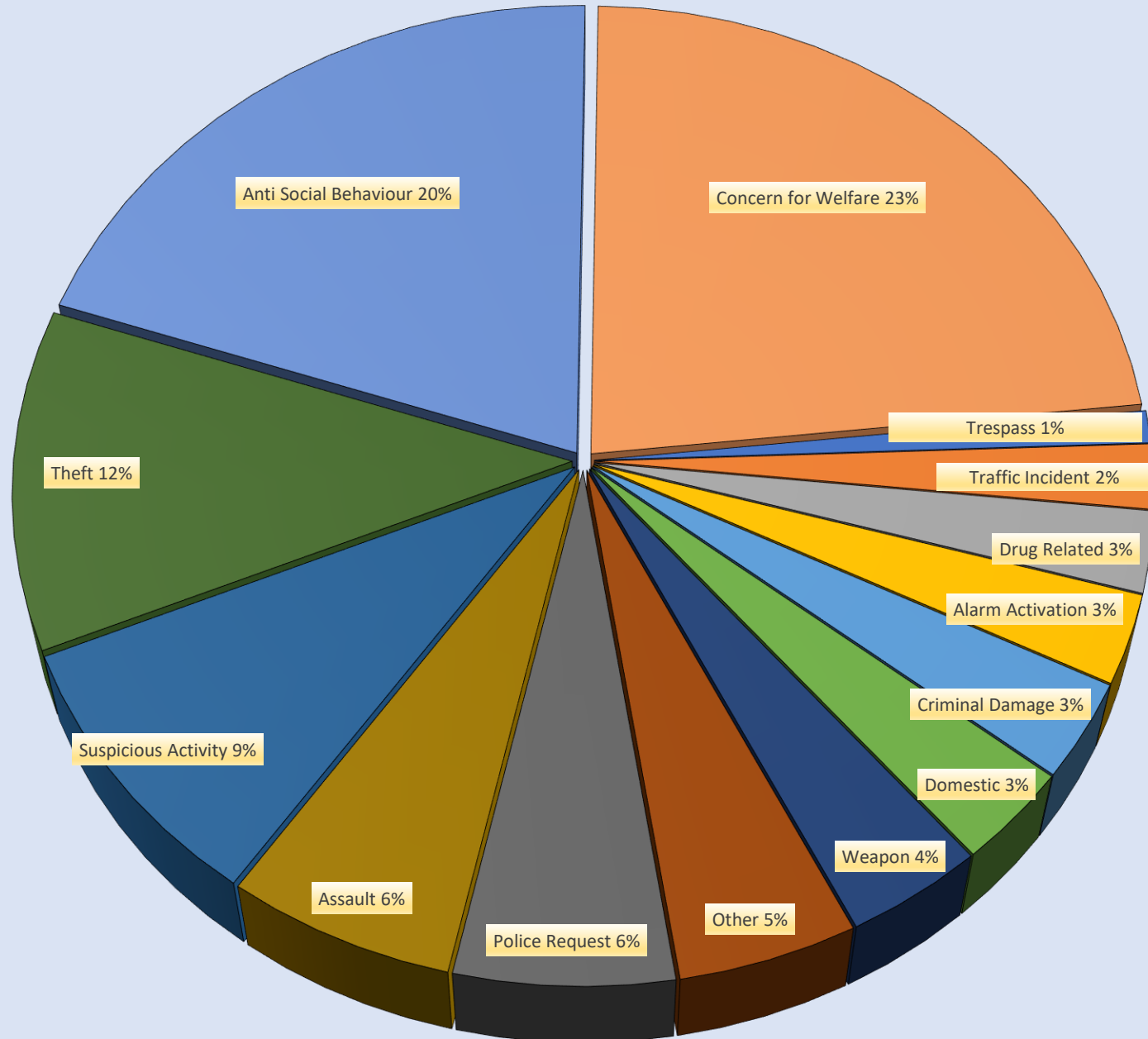
Partner	Footage Requests
North Herts	62
East Herts	93
Hertsmere	79
Stevenage	137

Stevenage Incidents Q2 2024-2025

- **All Stats relate to incidents in Stevenage including**
- Town Centre
- Neighbourhood Centres
- Old Town
- Residential Blocks

Category Name	No. of Incidents
Breach	2
Deception/Fraud	2
Fly Tipping	2
Trespass	4
Motion	5
Other	7
Traffic Incident	8
Drug Related	10
Alarm Activation	11
Criminal Damage	12
Domestic	12
Weapon	14
Police Request	22
Assault	23
Suspicious Activity	33
Theft	42
Anti Social Behaviour	74
Concern for Welfare	85

Stevenage Incident Categories Q2 2024-2025



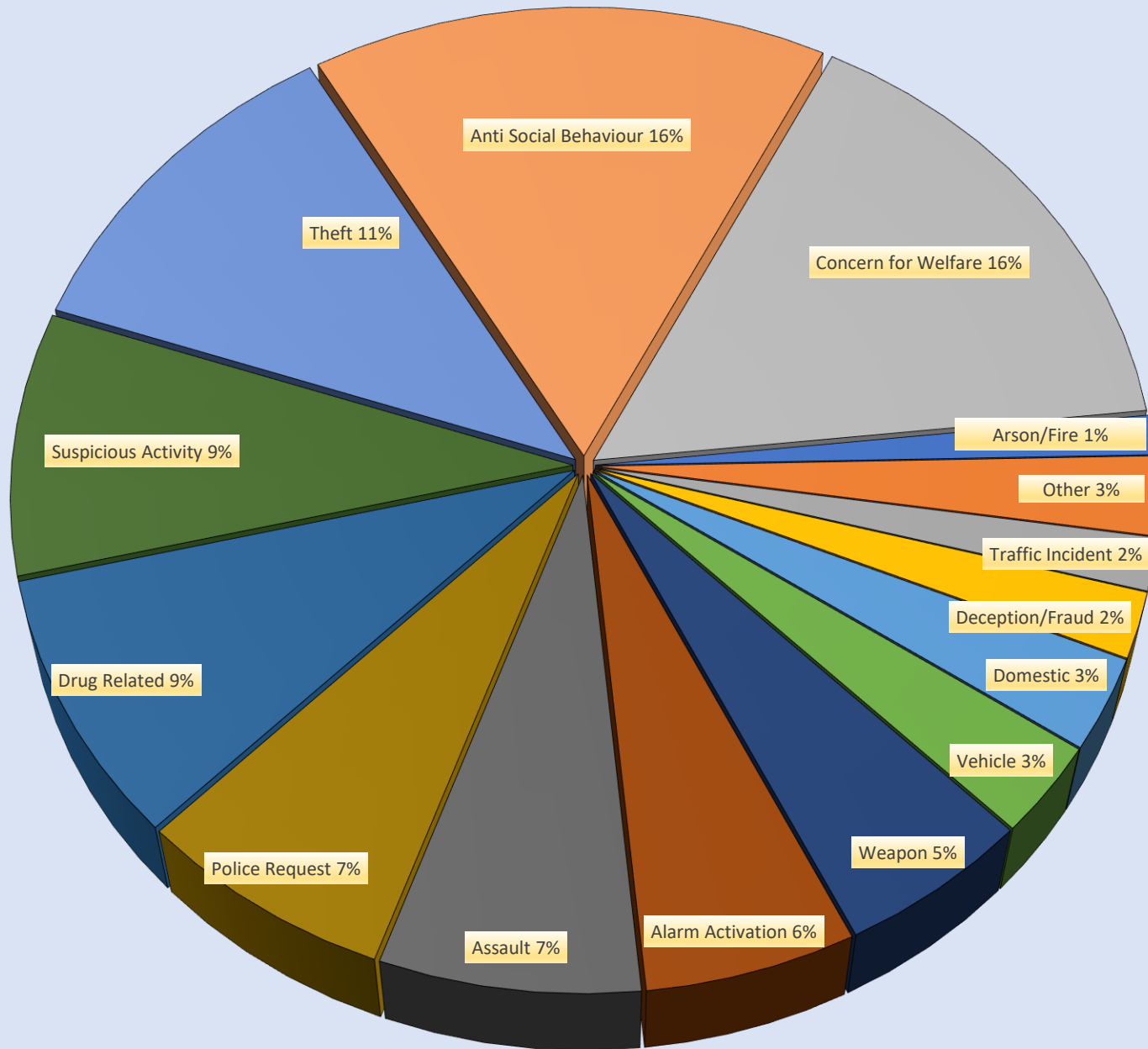
- Trespass
- Traffic Incident
- Drug Related
- Alarm Activation
- Criminal Damage
- Domestic
- Weapon
- Other
- Police Request
- Assault
- Suspicious Activity
- Theft
- Anti Social Behaviour
- Concern for Welfare

North Herts Incidents Q2 2024-2025

- **All Stats relate to incidents in the towns of:**
- Hitchin
- Letchworth
- Baldock
- Royston
- Knebworth

Category Name	No. of Incidents
Burglary	1
Criminal Damage	1
Arson/Fire	3
Other	4
Traffic Incident	4
Deception/Fraud	5
Domestic	7
Vehicle	7
Weapon	12
Alarm Activation	13
Assault	16
Police Request	16
Drug Related	20
Suspicious Activity	20
Theft	26
Anti Social Behaviour	36
Concern for Welfare	36

North Herts Incident Categories Q2 2024-2025



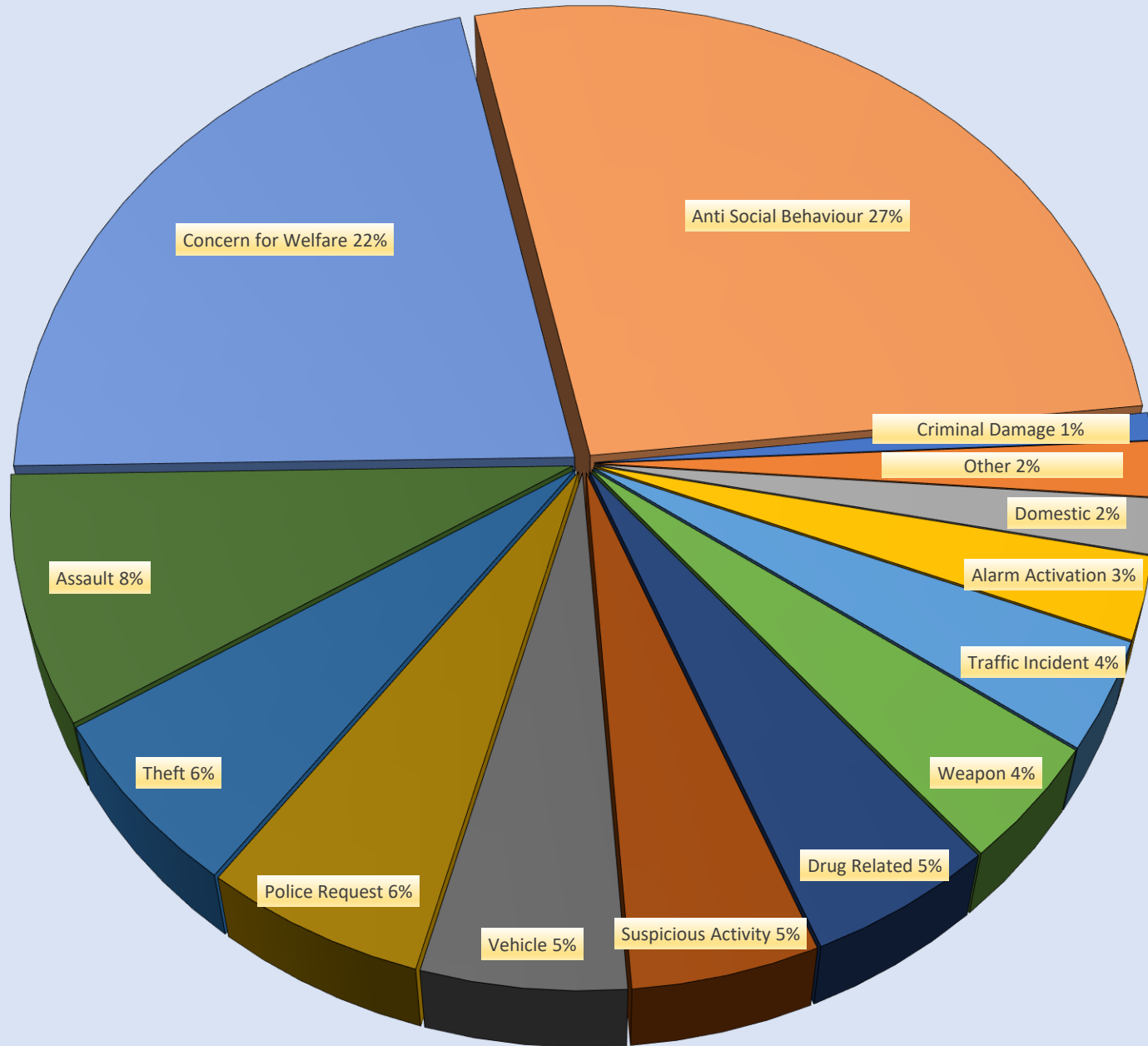
- Arson/Fire
- Other
- Traffic Incident
- Deception/Fraud
- Domestic
- Vehicle
- Weapon
- Alarm Activation
- Assault
- Police Request
- Drug Related
- Suspicious Activity
- Theft
- Anti Social Behaviour
- Concern for Welfare

East Herts Incidents Q2 2024-2025

- **All Stats relate to incidents in the towns of:**
- Hertford
- Ware
- Bishops Stortford
- Stanstead Abbots

Category Name	No. of Incidents
Arson/Fire	1
Hate Crime	1
Immigration	1
Other	1
Criminal Damage	2
Domestic	4
Alarm Activation	6
Traffic Incident	8
Weapon	9
Drug Related	11
Suspicious Activity	11
Vehicle	12
Police Request	13
Theft	13
Assault	18
Concern for Welfare	47
Anti Social Behaviour	58

East Herts Incident Categories Q2 2024-2025



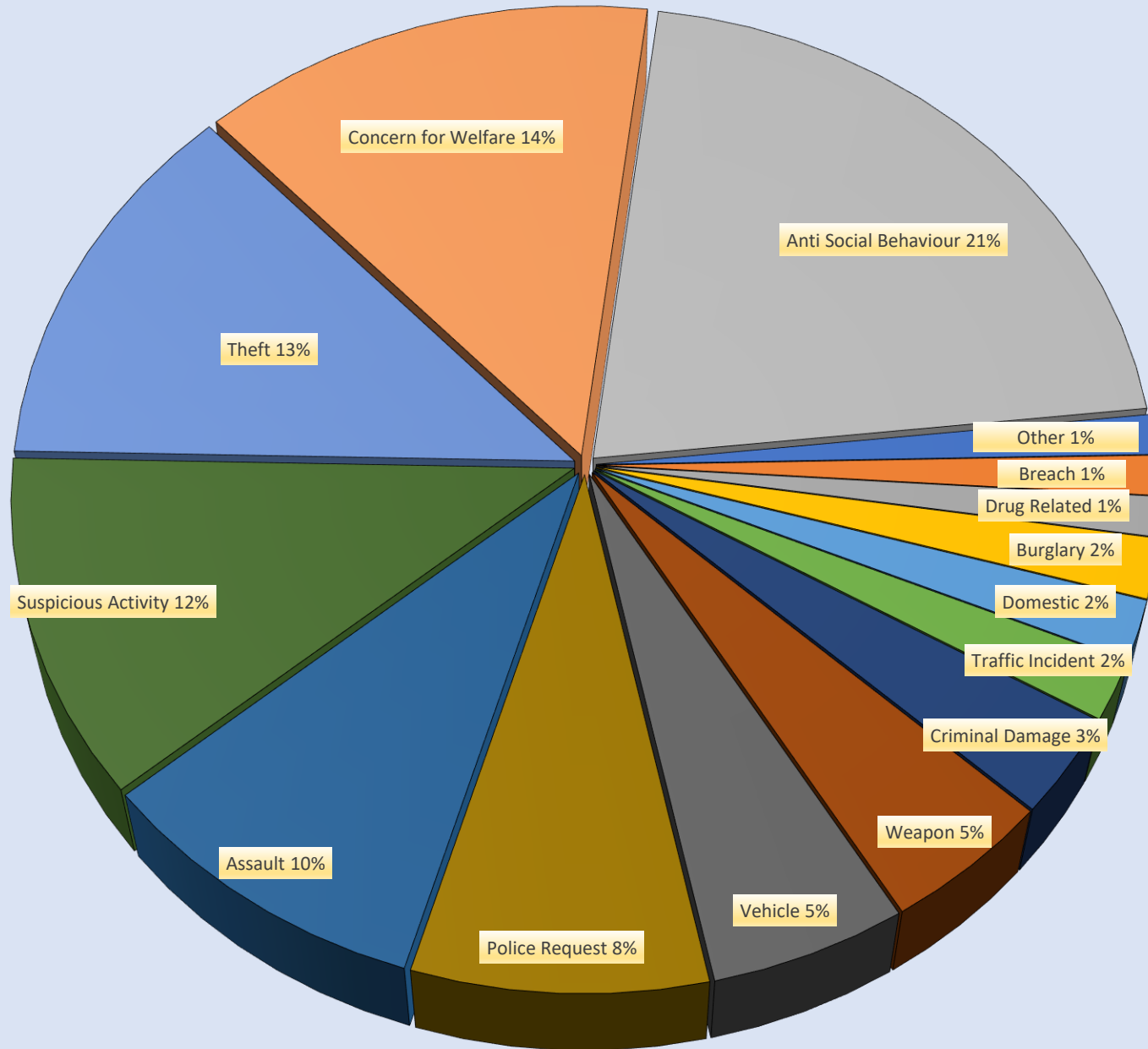
- Criminal Damage
- Other
- Domestic
- Alarm Activation
- Traffic Incident
- Weapon
- Drug Related
- Suspicious Activity
- Vehicle
- Police Request
- Theft
- Assault
- Concern for Welfare
- Anti Social Behaviour

Hertsmere Incidents Q2 2024-2025

- **All Stats relate to incidents in the towns of:**
 - Borehamwood
 - Bushey
 - Potters Bar

Category Name	No. of Incidents
Alarm Activation	1
Anti Social Behaviour	32
Assault	14
Breach	2
Burglary	3
Concern for Welfare	21
Criminal Damage	5
Domestic	3
Drug Related	2
Police Request	12
Suspicious Activity	17
Theft	19
Traffic Incident	3
Other	1
Vehicle	8
Weapon	7

Hertsmere Incident Categories Q2 2024-2025



- Other
- Breach
- Drug Related
- Burglary
- Domestic
- Traffic Incident
- Criminal Damage
- Weapon
- Vehicle
- Police Request
- Assault
- Suspicious Activity
- Theft
- Concern for Welfare
- Anti Social Behaviour

Call Sources

The CCTV Control Room incidents come from a number of different sources as explained in this slide

Controller: the CCTV Controller has monitored this incident pro-actively

Police Airwaves: A call via the Police Airwaves Radio to the control room

Police Control: The Police Control Room Operator has called the CCTV Control Room via the telephone

Town Link: A call from a member of the Town Link or Pub Link Radio Scheme in the respective town.

Partnership Incidents by Call Source Q2 2024-2025

Source	Count
Controller	180
Police Airwaves	593
Police Control	61
Town Link	125

